



# Oak Hollow Apartments

October 13, 2005

Dear Sir or Madam:

SUBJECT: HHCC INCORPORATED

I first engaged HHCC Incorporated at the Oak Hollow Apartments. The manager previous to me had recommended them. I have since had occasion to use this company numerous times.

I have been a property manager for almost twenty years and have extensive experience dealing with outside contractors. HHCC has proven to be one of the best companies I have ever dealt with. The service provided is immediate, professional and reasonably priced. I am particularly impressed with not only the articulateness of HHCC representatives when dealing with my residents but also their superior customer service, which not only encompasses the office staff but also extends to the residents.

Specifically, HHCC has installed a boiler at Oak Hollow, fixed main line problems, replaced tubs and enclosures and provided consulting services for the onsite maintenance crew.

Considering the excellent services provided by HHCC, I would highly recommend this company to anyone who appreciates a job well done at a fair price.

Sincerely,

Oak Hollow  
Manager